

## **LENOVO STELLAR OFFER TERMS & CONDITIONS**

These terms & conditions apply to the “Stellar Phoenix Windows Data Recovery – Professional Edition” which is provided to Lenovo India Pvt Ltd. (“Lenovo”) end customers (“the customer”, “you”, “your”) subject to the terms and conditions specified herein.

Entry is only open to Indian citizens over 18 years of age.

Employees (and their immediate families) of Lenovo, Lenovo Resellers, Kestone IMS Pvt. Ltd. and Stellar Information Technology Pvt. Ltd. and their affiliates, associates, subsidiary companies, agencies or other companies associated with this promotion are ineligible to enter. Immediate family includes any of the following: spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent & siblings.

Please Read & Understand the Terms & conditions given below:

- 1) With “Stellar Phoenix Windows Data Recovery – Professional” (“Stellar Software”) you can recover deleted or inaccessible files, folders, music, photos, emails, videos & other critical documents from your Windows Operating System. Stellar Phoenix Windows Data Recovery is one solution for all data recovery requirements. This offer is applicable only on purchase of Lenovo laptop, desktop, AIO products during the Offer Period.
- 2) Customer has read understood and agrees to the Stellar End User License Agreement before availing this Offer and understands that the Stellar End User License Agreement governs the Stellar Software.
- 3) Offer Period: 1st May 2016 to 31<sup>st</sup> December 2016 (limited period offer). Lenovo Product needs to be purchased from Lenovo Authorized Business Partners in India within the period of 1<sup>st</sup> May, 2016 to 31<sup>st</sup> December 2016 (limited period offer). To be eligible under this offer. The online registration under the offer needs to be completed by 15<sup>th</sup> January 2017 on the offer website.
- 4) To avail the offer, eligible customers need to register on the online portal **www.lenovopromo.net** by agreeing to the terms and conditions of the offer. The website shall be open for registration only during the offer period and no further claims shall be entertained beyond the Offer Period.
- 5) For registration, you need to provide the serial number of the machine, your contact information, email address and also upload the scanned copy of Lenovo product purchase invoice, scanned copy of product serial number which can be found on the outer box of Lenovo device.
- 6) After successful completion of the registration process, the customer will receive an automated registration mail along with a ticket number. A second email intimation is sent out after validation of all submitted documents. If the documents submitted are not meeting the offer criteria a rejection mail is sent stating the reason for rejection.
- 7) The customer receives his activation key on payment of INR 999/- towards Processing and handling fees after receiving the communication stating payment details (for valid registrations). The customer has to make an Online payment using Net Banking or India issued Credit / Debit Card within the next 5 working days
- 8) For registration issues / information customer can contact the Customer Support help line 080-39534757 (during business days between 9:30 AM to 6:00 PM except on public holidays) or send an Email to [stellaroffer@lenovopromo.net](mailto:stellaroffer@lenovopromo.net)
- 9) For any Stellar Software related support, customer to contact Stellar Information Technology Pvt. Ltd. directly through email and chat only.

Contact Stellar Software through Email at [support@stellarinfo.com](mailto:support@stellarinfo.com)

Contact Stellar Chat Support available on <https://www.stellarinfo.com/support>

**NOTE:** Support is available 24 x 5 - Monday to Friday only (except public holidays)

- 10) Lenovo will not entertain any direct enquiries from customer towards this offer. For all software support on the offered product, customer to contact Stellar Information Technology Pvt. Ltd. as per the contact details mentioned in the email which the customer will receive.
- 11) Lenovo reserves the right to verify this Offer at any point whenever Lenovo considers that there is any breach of the terms & conditions. In such cases Lenovo has the right to refuse / discontinue the benefit of this Offer
- 12) Lenovo reserves the right to cancel, change, modify or withdraw this promotion or its terms and conditions without assigning any reason or giving any prior notice
- 13) Customers are not bound in any manner to participate in this offer and the participation in the Offer is voluntary. All Products of Lenovo are also available without the Offer, at the regular prices
- 14) Participation in this promotion constitutes acceptance of the terms and conditions listed in this document.
- 15) This promotion is not valid in conjunction with any other offer or promotion by Lenovo or Stellar.
- 16) This Offer is not redeemable for cash, transferable or exchangeable.
- 17) Lenovo makes every effort to ensure the accuracy of all information but takes no responsibility for any editorial, photographic or typographic errors.
- 18) Lenovo reserves the right to correct any errors, inaccuracies or omissions and to change or update information at any time without prior notice.
- 19) Lenovo does not accept any responsibility for misleading or incorrect information provided by a third party regarding this promotion.
- 20) This offer is NOT valid for any organizational purchases, educational institutes or special price clearance cases and also not valid for purchases made by company's Business Partners, National Distributors or company's Employees including their relatives and family members
- 21) No cash or credit alternatives will be offered.
- 22) Lenovo as well as its associated agencies and companies are not liable for any loss (including, without limitation, indirect or consequential loss), third party claims, damage, personal injury or death which is suffered or sustained (including but not limited to that arising from any person's negligence) in connection with the promotion. This excludes any liability that cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).
- 23) This offer is valid only till stocks last or the defined offer period whichever is earlier
- 24) The decision of Lenovo on any matters in relation to or arising from the Offer shall be final and binding.
- 25) In the event of any conflict or inconsistency regarding any instructions, rules and conditions on any advertising or promotional material relating to the promotion, these terms shall prevail over all such other instructions, rules and conditions.
- 26) These Terms and Conditions and all disputes shall be governed and construed by the Laws of India and shall be subject to jurisdiction of courts of Bangalore, Karnataka

**On receiving the valid confirmation email, customer may also effect payment for this Offer by Demand Draft in the name Kestone IMS Pvt. Ltd. and courier the same to the following address.**

**Lenovo Program Manager**

**Kestone IMS Pvt Ltd**

C/O **Lenovo Stellar Offer**

12/1, Palace Cross Road,

Bangalore – 560020

Phone: 080-39534757

It is important to note that the customer must mention his Ticket Number while sending the documents/DD through courier.

- 27) The visuals shown as a part of the offer are only indicative and may not be the actual representation of the product.
- 28) Lenovo and the Lenovo logo are trademarks or registered trademarks of Lenovo. ©2016 Lenovo. All rights reserved. Stellar and Stellar Logo are trademarks or registered trademarks of Stellar.